

**Patients' Voices – The Garden City Practice**  
**Meeting 39 – Wednesday 11 March 2020 held at Birdcroft Road clinic**

**In attendance:** Dr Archdeacon, Sarah Ellingworth, Martin Norman, Anthony Dennis, Colin Leeson, Tony Baird, Rob Frost, Cliff Wilson, Sheila Wintle

**Apologies:** Michael Beckett, Natalie Cox, Paula Lawrence, Martin King, Janet Gibson

**21.00 Welcome and Membership**

MN welcomed all to the meeting. No changes to membership were advised.

**21.01 Minutes of Previous Meeting**

The Minutes were approved and signed.

**21.02 Matters Arising**

Dementia Cafe – SE advised that there had been no space in the latest newsletter to include details of this, but that details are now showing on the screens in the waiting room. SE will aim to include in next newsletter.

Dementia Friendly film screenings – AD advised that there are some screenings at Campus West and he will follow up and provide further details at the next meeting

Centenary Celebrations – SE is still awaiting a response regarding the Practice having a stall on 11 July at the parade event and will chase this up. SE mentioned that all floats which take part in the parade will have a garden related theme.

Social Prescriber attendance at PCN meeting – Angela Smith (Social Prescriber) unable to attend AGM on 1 April 2020 meeting but is keen to talk about her role and will be invited to speak at the next meeting.

NHS App – AD advised that he had encountered some difficulty in accessing the app but he will try again. SE encouraged PV attendees to consider trying the App which links to our clinical system for patients that are registered for online use.

Self Check-In Posters – SE confirmed that MN should kindly proceed with printing of these.

**21.03 Declarations of Interest**

There were none.

**21.04 PCN Meeting Report**

SE advised that the PCN meeting on 22 January was well attended and useful with 5-6 participants from Hall Grove present. The background to the PCN was explained by Andrew Tarry and SE presented further details on current plans for all 3 practices. The suggestion was made that the 3 practices should consider working together on a specific event (see 21.05 below).

**21.05 Cancel Out Cancer 2**

SE suggested we arrange a meeting with our two partner practices to agree a joint Cancel Out Cancer event, following the success of the first such event. Peter Wilson from Hall Grove Practice had expressed strong interest in such an event. However, in view of the impact of the Coronavirus situation, SE proposed the event should take place in late June 2020. SE proposed the event could take place after Saturday surgery closes at 12.00pm for approximately 1 hour. The event would focus on cancer symptoms/early diagnosis and encourage participation in cancer screening programmes (breast, bowel and cervical). SE advised that the Practice has targets to achieve and this event would link in well with these. CL asked who is running the Cancel Out Cancer initiative in our region and SE agreed to find out and to provide details to CL.

### **21.06 Update on Coronavirus**

SE asked whether PV attendees had any specific questions or concerns about the virus. None were raised and all present agreed that information about the importance of hand-washing and staying home/self-isolating in case of symptoms had been well covered in the media. SE advised that any patient presenting at the Practice with Coronavirus symptoms would be asked to immediately leave the building. Advice is to stay home and call 111 or, to save time, to go to 111 online. SE advised that a text was being sent that evening to all patients advising of above. SE mentioned that a new service is being rolled out to help people manage at home so as to minimise hospitalisation. Only severe cases requiring ICU beds should require hospital treatment. The above ties in with the Government's "Delay" strategy.

### **21.07 AGM Draft Agenda**

CL highlighted the possible impact of the Coronavirus on attendance at the forthcoming AGM. It was agreed that SE will contact PV members on 25 March to advise whether the AGM will go ahead on 1 April as planned or be rescheduled. The decision will be based on the Coronavirus situation at that time. If necessary the AGM will be deferred until the next scheduled PV meeting (13 May 2020). Once a decision has been reached, CL will send details of the AGM date to the virtual group.

SE suggested that a specific topic for 2020-21 should be considered. MN suggested either "Mental Health awareness" or "Know your Menopause" as proposed in previous meetings.

### **21.08 Any Other Business**

No other issues were raised.

### **21.09 Date of Next Meeting**

AGM currently scheduled for 1 April 2020 at 19.00 but subject to review as mentioned above.

### **Actions**

- AD to obtain further details of Dementia friendly film screenings at Campus West
- SE to follow up regarding possibility of a stall for the Practice at the Centenary celebrations on 11 July 2020
- MN to give Practice self Check-In poster for display
- CL to contact our partner practices to agree a date for a meeting to discuss a joint Cancel Out Cancer event in late June 2020
- SE to provide CL with details of the Cancel Out Cancer regional organiser
- SE to contact PV members on 25 March to advise whether AGM to be held on 1 April or deferred until 13 May 2020